

**CONGRATULATIONS!**

**KIM  
PIETRORAZIO**

**MAY'S MEMBER OF THE MONTH**



Kim Pietrorazio, M.S. is the Director of Resident Service Coordination for The Simon Konover Company. She was chosen as May's Member of the Month at NERSC because she helps employees feel valued and encourages a team environment that supports high performance!

In her day to day, Kim is responsible for creating a friendly and functional environment for everyone who lives in the community. She truly goes out of her way to value everyone's unique ideas and lived experiences. Kim also ensures that everyone's voice is heard, is involved, respected, and connected.

*"Kim is more than the Director of Resident Services to our team; she's the glue that holds us together. She works daily to make sure our business runs smoothly while looking for creative opportunities to energize, motivate and celebrate our colleagues. She truly takes her job to the next level – and our team benefits immensely!"*

*Companies increasingly rely on diverse, multidisciplinary teams that combine the collective capabilities of women and men, people of different cultural heritage, and younger and older workers. But simply throwing a mix of people together doesn't guarantee high performance; it requires inclusive leadership — leaders like Kim, assure that all team members feel they are treated respectfully and fairly, are valued and sense that they belong, and are confident and inspired."*

Kim enjoys working with people of diverse backgrounds and life experiences because it gives her the opportunity to achieve individual and collective community goals; highest quality of life satisfaction; and positive and rewarding residential experience.

Kim truly feels honored to be recognized by her peers and considers herself extremely grateful to be working among such an amazing group of compassionate, dedicated, resourceful, creative, and inspirational professionals. It is through genuine collaboration that she and her team all achieve positive outcomes for their residents and the communities in which they live.

Way to go Kim!

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